

# MANUFACTURED HOUSING DIVISION

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On-Line Statement of Ownership Applications New Homes Only



Version 1.0 Amended July 02, 2024

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# I. Getting to Know the Database

# 1. Introduction

# Intended Audience

The On-Line Application for Statement of Ownership system is designed for Active Retailer Licensed holders that will sell new manufactured homes with the elections of *Personal, Real Property, Business Use, Retailer Inventory or Non Residential*. Currently, all retailers submit their applications with the appropriate fees and processed by the department when received. The on-line entry will eliminate the necessities of fee submission and pre-start the previewing process by the department. You will have the option of submitting the following documents, electronically or standard mail: application(s) with signature(s), Manufacturer's Certificate of Origin (MCO), Moving Permit and any other supporting documentation, i.e. legal description exhibit(s), Power of Attorney (ies). These documents will be required to be submitted to the agency as current submission requirements.

## System Requirements

The On-Line Application for Statement of Ownership system is web based. You can access it through a standard internet connection using a dial up or broadband service. The system is designed for use with Microsoft Internet Explorer 11 web browsers running on a Windows operating system. Other browsers or operating systems such as Firefox 48 through 50 and Chrome 54 have been tested successfully. If necessary, download the appropriate browser software free of charge from the following webpage:

http://www.microsoft.com/windows/ie/default.asp

In your web browser configuration, you may need to enable JavaScript and also the ability to accept "cookies" (these are harmless electronic files placed temporarily on your computer to enhance functionality). These setting are the default for the web browser. Refer to the help system in your browser if you are unsure of its configuration.

Depending on your data needs, the On-Line Application for Statement of Ownership system may require the Adobe Acrobat Reader plug-in for your browser. This software will allow you to access files in Portable Document Format (PDF) and is free of charge. To download the latest version of Adobe Acrobat Reader, visit the following webpage:

### https://get.adobe.com/reader/

The On-Line Application for Statement of Ownership system does not require you to install additional client software on your local machine.

If you have general technical assistance questions, please contact your own technical support staff FIRST. If a question cannot be answered by your technical support staff, please email us at <u>processing@tdhca.texas.gov.</u>

## Overview

The On-Line Statement of Ownership Application system allows active Licensed Retailers to pre-start the application process for statement of ownership of the sale of new home(s) with the election of *Personal, Real Property, Retailer Inventory, Business Use or Non Residential*. Included in the functionality is the ability to pre-pay the application fee(s) via Credit Card or as an ACH transaction.

# 2. Getting Started

# 2.1 Accessing the On-Line Statement of Ownership Application Webpage

Online Transactions Manufactured Hermine

To access the On-Line Application for Statement of Ownership, open your web browser to the TDHCA web site, <u>https://www.tdhca.texas.gov/mh</u> On the top right-hand corner of the page, click the Manufactured Housing tab, on the left side of the page click, Online Transactions, then under the heading *Statement of Ownership*, the hyperlinks will contain links to this user guide and the database for *Application for Statement of Ownership* (see figure 1)

ontine	Transactions -	Manufacture	a nousing	
lf you o visit ou	r someone you know r Help for Texans Page	is in need of assist e.	ance, please	Help for Texans
Applicat	ion for Statemen	t of Ownership	<b>)</b>	
Online Statement of	Swoenship Applications User Guide (PDF)			
Reporti	ng Weather Dama	ged Homes		
<u>Submit Inventory On</u> This online feature al	ine ti <sup>e</sup> iows Licesse Holders to submit a investory o	fhomes which have been damaged by	weather conditions and cannot	the sold as is.
Installa	tions			
Reporting an installa Submitting Form To This is a custom feats customization with t	tion In <b>Bulk Electronically</b> re-enabling Installers to export data electron e-creation of a format allowing data to be in	ically is build from their system to the segrated from one system to another.	Department's system eliminatio	g the need to enter reports manually. This feature requires
Licensin	g			
Licence Renewalk 15 This online feature at	iows Licesse Holders to complete their Lices	re Renewals and update or confirm th	eir contact information. Check <u>b</u>	we for eligibility requirements and frequently axied question
Approve	d Continuing Edu	ucation Provid	ers (For Lice	nse Renewals ONLY)
Twas Manufac     Twas Manufac	tand Housing School – <u>https://www.tumhs.c</u> tand Housing Association – <u>https://www.tee</u>	ani El aesta.com El		
Licensin	g Education Clas	s (NOT FOR RE	NEWING LIC	ENSES)
Online Registration   This feature allows U (PDF) - DL	g cense Holders and potential License Holders	to register and pay for their required i	icente Education Class(ec) onlin	es. <u>Click here for the Notice of Potential Insligibility of License</u>
Tax Lien	S			
Tax Collector Lien Sy The MHD Tax Collect on how to gain acces	tern 15 r Lien System is designed to allow taxing en to this system.	thes the ability to release their own lik	ess as well as the liens for the es	titles they collect for. Check here for information and Guidel's
Consum	er Complaints			
Consumer Complaint This colline feature of	Submission 15 incompany to Electrony may complicate	Here have no meeting remained	ha submission of colina consum	ar reveal where many restart or at \$77,313,3000
Illegal A	ctivity			
Uniformed Activity F For reporting likegal s	orm tif ctivity.			
Lienhol	ders			
Information and guid Release Liens (Lende Lienholders withing:	wines to accessing the system (POF) (2) re(Only) (2) to release their i.e. may do so with system as	cess and ionue a clear statement of ou	nembia to their customer.	

# 2.2 User ID

To gain access for the On-Line Statement of Ownership Application System, a Retailer must have a current license in an Active, Provisional and/or Probation status. If a license has expired after the entry of any application(s) without completing the payment process, a retailer will only be permitted to access the on-line system to Edit, Delete, Remove from Cart or complete the payment process for any prior applications entered. NO new entry of applications will be permitted.. (*see Figure 2a & 2b*). If problems exist with accessing the online webpage, please contact the Licensing department at 877-313-3023 to confirm status of your license. Should you continue to have problems, please contact James Oliva, Production Manager @ 512-463-5165 or Diane Robinson, Processing Supervisor @ 512-475-3062 for assistance. You may also email either one for assistance at james.oliva@tdhca.texas.gov or diane.robinson@tdhca.texas.gov.

#### Current license status EXPIRED

New applications will not be accepted until your license has been activated. Please contact our Licensing department at 877-313-3023 or via email at <u>licensing@tdhca.texas.gov</u>. You may proceed with those applications previously placed in the cart, but not fully completed with payment.

Figure 2a

## Current license status EXPIRED

New applications will not be accepted until your license has been activated. Please contact our Licensing department at 877-313-3023 or via email at <u>licensing@tdhca.texas.gov</u>. You may procceed with those applications previously placed in the cart, but not fully completed with payment.

				Home		
			Applic	ations Currently in Progress		
Actions	CART STATUS	LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE
Edit Delete	In Cart <u>Remove</u> from Cart	NTA1847637 NTA1847638	BEL010391TXA BEL010391TXB	WILLIAM CHARLES GARRETT VICKI MARTIN GARRETT	1552 NEWTON RD FERRIS, TX 75125 EASTLAND COUNTY	10/28/2018
Edit Delete	In Cart <u>Remove</u> from Cart	NTA1832061 NTA1832062	ATH001154TZA ATH001154TXB	DENNIS FIGOL	41526 WOODWAY MAGNOLIA, TX 77354 MITCHELL COUNTY	10/18/2019

Figure 2b

# 2.3 Log On

Open your web browser to the On-Line Application for Statement of Ownership System webpage and click on Login to On-Line Application for Statement of Ownership System. The login box shown in *Figure 2c* will appear.

- Login ID enter the full license number including MHDRET and leading zeros, e.g., MHDRET00022222
- License Expiration Date can be entered with or without the forward slash (/), e.g., 08132018 or 08/13/2018



You are accessing a Texas Department of Housing and Community Affairs information system. Unauthorized use is prohibited, and usage may be subject to security testing and monitoring. Misuse of this system is subject to criminal prosecution. Users of this system should have no expectation of privacy except as otherwise provided by applicable privacy laws.



# **II.** Using the Database

## 3.1 Navigating the Database.

After you have successfully logged into the system, you should see the following screen (*see Figure 3-1*). Please note that once you have logged into the system, the retailer's information is pre-populated into the Seller's section. You will only need to select the correct address, i.e. physical or mailing addresses to be used for the transaction. (*See figure 3-19, page 12*).

<u>Please note</u>: As a reminder, if the retailer's license is not in active status, Retailer will not have have access to the Start New Application link. If any applications have been previously entered prior to the license being inactive but did not complete the transaction via payment, then retailer may proceed with completing the transaction. No new entry of applications will be pemitted until such time your license is considered active.

User ID: MHDRE	00036212 Home	e ∣ <u>Cart(0)</u>	<u>History</u>	Logout
	Application Entry	'		
	Home Section Informat	ion		
How many sections does the have? 1 2 3 4 5	Enter all the label numbers for the home 1: 2: 3: 4: 5:	Continue		
	Figure 3	3-1		

#### Links

- a) Home Applications Currently in Progress
- b) *Cart* Displays the number of pending applications entered but transaction not yet completed.
- c) **History** Allows the user to review all prior paid completed transactions and the ability to print the Detail Receipts and/or Statements of Ownership applications
- d) Logout logging out of system

### 3.2 Logging Off

To log off, click the Logout link on the navigational bar. Logging off prevents unauthorized access from an unattended machine and will take you back to the MHD On-Line Statement of Ownership Application System website (*see figure 2-1*). User will see a *Logout* confirmation pop-up (*see figure 3.2*)

Message from webpage	
Cogout?	
OK Cancel	

Figure 3.2

### *3.3 Entry of Statement of Ownership Application(s)*

Once you have logged into the system, the Application Entry section is displayed (*see Figure 3.3*). User is now ready for entry of New Home applications. Please note the entry of the application is an easy process and the User is only recording what is stated on the executed application.



#### **Application Entry**



- Select the designated number(s) of section(s) you will be entering by placing your cursor on the desired number, then enter the label number(s). Always, verify your entries.
- If an application is currently in progress, or has been entered and/or recorded you will receive the following message indicating as such (*see figure 3.4 & 3.5*).
- You may have also entered an incorrect label number. Always verify the information entered.



#### The MHD database has records for homes with the label number(s) you entered. Review the status to determine if a new application can be created for the home. MANUFACTURER LABEL SERIAL MODEL NTA1793038 LEX161MS1712058A MHDMAN00000454 161RD16562B / An SOL was issued on LEXINGTON HOMES 5604 03/12/2018 INC Details An SOL or Title has already been issued for this home. This system only allows applications to be entered for new homes that have never had a Statement of Ownership issued.

Please note status comment: title has been issued

Figure 3.4

#### **Application Entry**



Please note status comments: application being entered another retailer



- Once you have successfully entered the correct label number(s), the HOME INFORMATION sections are displayed which consist of following for entry:
  - 1. Home Information
  - 2. Home Section Details
  - 3. Physical Location of Home
  - 4. Ownership Information
  - 5. Right of Survivorship
  - 6. Real Property Election, Retailer Inventory, Business Use or Non Residential
  - 7. Lien Information
  - 8. Special Mailing
- 1. Home Information (see figure 3.6)
  - a. Enter the Manufactured License number, either by entering "M" and the last numerical values, e.g., M487 or you may enter the entire license number, e.g., MHDMAN000000487, then TAB out. The Manufacturer information will populate automatically with the name, variation of names and addresses based on department records. This information cannot be modified.
  - b. Select the correct name of manufacturer and physical address as shown on the Manufacturer Certificate of Origin (MCO).
  - c. Enter the Model Name
  - d. Enter Manufactured Date, either straight entry, e.g., 06112018 or 06/11/18
  - e. Total Square Feet enter as shown on the MCO when the Home Section Details section is completed.
  - f. Select Wind Zone, per MCO

	BLOCK 2(a): HOME INFORMATION (Required)
Manufacturer	License Number MHDMAN00000283 Tip CMH MANUFACTURING INC Select the organization name to use <u>GMH MANUFACTURINGE ING</u> CLAYTON WACO 1 CMH MANUFACTURING INC DBA CLAYTON WACO 1
	Select the organization address to use
	Physical Address     Mailing Address       6800 IMPERIAL DRIVE     PO BOX 4098       WACO, TX 76712     MARYVILLE, TN 37802       Image: State
	If license holder's current address does not match either of these addresses please contact the Licensing section of MHD to correct the address.
Home Model Name	31ANN16763SH24
Manufacture Date	10/12/2023 Enter date as mm/dd/yyyy
Total Square Feet	1216 Square feet is automatically calculated from length and width of home section(s)
Wind Zone	1.



- 2. Home Section Details (see figure 3.7)
  - a. Label number(s) are pre-populated based on the initial application entry and cannot be amended on this page. Should you need to amend, you will need to back to HOME, and then restart the application. If the application is SAVED, you will need to delete by selecting CART, then delete the recorded entry (*see figure 3.16*)
  - b. Enter the Serial numbers, weight, width and length.
    - i. Do not include "dashes" when entering the serial number. User will receive an error message (*see figure 3.7a*)
  - c. Please refer to the <u>Info</u> hyperlink when addressing measurements.

		HOME SECTION	ON DETAILS		
1	Label Num	Serial Num	Weight	Width	Length Info
•	NTA1803565	BL2002586TXA	21000	13	60
:	NTA1803566	BL2002586TXB	21000	13	60

Figure 3.7

	Serial N	HOME SECTIO	ON DETAILS	ly letters and	numbers	
#	Label Num	Serial Num	Weight	Width	Length	<u>Info</u>
1	NTA1803565	BL-200586TXA	21000	13	60	
2	NTA1803566	BL2002586TXB	21000	13	60	

Figure 3.7a

- 3. Physical Location of Home
  - a. Enter physical address, city, state, zip code, county name (see drop-down option for county selection.
    - i. If current physical nor 911 address is available, you must provide a directional address making reference to all major intersections; e.g., IH183 to FM21, turn left on Torres Street. Please contact your local County Appraisal District for valid physical address, if required.
    - ii. If the city name is entered incorrectly or misspelled, user will received an error message (*see figure 3-8*)
  - b. Answer questions as to whether or not the Home was moved and/or installed.
    - i. If Installation is marked as YES, you must provide the Installer License number. Once entered, the information will be auto populate according to department records. (*see figure 3.8a*)
    - ii. If Installation is marked as NO, Installer fields are grey shaded (*see figure3. 8b*)
    - iii. Select the correct organization address, if different.

City, State, Zip combination not found. Make sure the city name is spelled correctly, the zip code is correct, and the zip code is within the city.

Figure 3.8

	PHYSICAL LOCATIO or 911 address. Cannot be	N OF HOME e a Rt. or PO Box	
Physical Address Line 1	8846 CR 412		
Line 2			
City	NAVASOTA		
State	TX 🔽		
Zip Code	77868		
County	GRIMES		
Was home moved for this sale?	YES V		
Was home installed for this sale?	YES V If yes, provide installer information below, if known		
Installer	License Number           MHDINS00000120         Tip         ART'S MOBILE HOM	E SERVICE	
	Select the organization name to use		
	ART'S MOBILE HOME SERVICE		
	1		
	Select the organization address to use		
	Envsical Address 101 THORNRIDGE MIDLAND, TX 79703	Mailing Address 101 THORNRIDGE MIDLAND, TX 79703	
	Use this address	O Use this address	
	If license holder's current address does not match either of these addresses please contact the Licensing section of MHD to correct the address.		

Figure 3.8a

	BLOCK 3: PHYSICAL LOCATION OF HOME (Required) or 911 address. Cannot be a Rt. or PO Box
Physical Address Line 1	3300 LOTUS LANE LOT 76
Line 2	
City	LUFKIN
State	TX •
Zip Code	75904
County	ANGELINA 🗸
Was home moved for this sale?	YES V If yes, include a copy of moving permit.
Was home installed for this sale?	YES V If yes, provide installer information below, if known
Installer	License Number          MHDINS00004685       Tip       R&H TRANSPORT SERVICES, LLC         Select the organization name to use       R&H TRANSPORT SERVICES, LLC
	Select the organization address to use         Physical Address         6245 IH 10 WEST         SEGUIN, TX 78155         Image: Wight of the second

Figure 3.8b

#### 4. Ownership Information (see figure 3-9)

- a. Seller information is automatically populated based on the initial Retailer's sign-in.
  - i. If a variation of organization names appears, please select accordingly.
  - ii. Select correct address usage.
    - 1. If the physical and/or mailing is not correct, please contact our Licensing department to discuss documentation requirements for amending the name and/or addresses, as referenced within the block.
- b. Enter the Buyer(s) information
  - i. Enter the Consumer(s) names
    - 1. If the Purchaser is the Retailer, then click "here", right above the Buyer Name field. Retailer information will autopopulate.
  - ii. If the consumer's mailing address is duplicating the physical location address, click on the hyperlink "Use Address from **Physical Location of Home**" to automatically populate this information; if different, enter accordingly.
    - 1. If mailing address is International, the field blocks for the City/State/Zip Code will be shaded and "Country" field opened (*see figure 3-9a*). Please use USPS.com for correct international address format.
  - iii. Enter phone number and email address, if applicable.
  - iv. Designate if transaction is a sale, Yes or No
  - v. Enter Date of Sale

	BLOCK 4: OWNERSHIP INFORMATION
Seller	License Number MHDRET00000540 SPEARS MOBILE HOMES INC.
	Select the organization name to use
	•
	Select the organization address to use
	Physical Address Mailing Address 2000, JUNCTION HWY
	KERRVILLE, TX 78028 KERRVILLE, TX 78028
	Use this address     O Use this address
	If license holder's current address does not match either of these addresses please contact the Licensing
	"Click" If the rataller is the nurchaser and the manufacturer is the cellar
During Margaria	
Buyer Name 1	
	Lise address from Physical Location of Home
Mailing Address Line 1	3300 LOTUS LANE LOT 76
Line 2	
 Line 3	
City	LUFKIN
State	
Zip Code	75904
Phone Number	409-926-1221 Enter phone number as 999-999-9999
Email Address	
	Use International Address
Is this transaction a sale?	YES •
Date of sale, transfer or owner <u>ship change</u>	02/09/2024 Enter date as mm/dd/yyyy 2

#### Figure 3.9

Mailing Address	123 HAPPY STREET
City and Postal Code	
Country	
City	
State	
Zip Code	



- 5. Right of Survivorship (see figure 3.10)
  - a. If you have more than one individual who will take title to the manufactured home, they have the option of selecting Right of Survivorship
    - i. If Married, select appropriate box
    - ii. If not married, but choose to take Joint Ownership with another individual or individual(s), select accordingly. The owners must complete the *Affidavit for Right of Survivorship*, as referenced in this section.

- 6. Real Property Election (see figure 3.10)
  - a. As stated in election section, "All manufactured housing is titled as Personal Property, unless elected as:"
  - b. If the transaction is to be Real Property, select the appropriate box with all other options, if applicable
  - c. Include a legal description with application, if applicable
  - d. Include GF number, if applicable

7. Option available to select Retailer Inventory (block 6), Business Use or Non Residential Use (block 7), *see figure 3.10* 

BLOCK 5: RIGHT OF SURVIVORSHIP If no box is checked, joint owners will NOT have right of survivorship
If joint owners desire right of survivorship, check the applicable box below:
Married couple will be the only owners and agree that the ownership of the above described manufactured home shall, from this day forward, be held jointly and in the event of death, shall pass to the surviving owner.
Joint owners are other than married couple, desire right of survivorship, and have attached a completed Attidavit of Fact for Right of Survivorship or other attidavits as necessary to meet the requirements of §1201.213 of the Standards Act.
BLOCK 6: Election - Purchaser(s)/Transferee(s)/Owner(s) check one election type
All manufactured housing is titled as Personal Property, unless elected as:  Real Property - 1 (we) elect to treat this home as real property as (one box must be checked):  I (We) own the real property that the home is attached to. I (We) have a qualifying long-term lease for the land that the home is attached to. I (We) have a qualifying long-term lease for the land that the home is attached to. I (We) understand that the home will not be considered real property until a cartified copy of the Statement of Ownership has been filed in the real property records of the county in which the home is located AND a copy stamped "Filed" has been submitted to the Department. Please attach a legal description of the real property to this application (Example: Exhibit A, Deed or Title Commitment). If a title company, list your file or GF # OR
Inventory - (FOR RETAILER USE ONLY) Retailer license number must be provided in Block 4b if this election is checked.
BLOCK 7: To Designate a Home as Business Use, or Non-Residential
If home WILL NOT be used for residential use, indicate its designated use: Dispress Use (means the use of a manufactured home in conjunction with operating a business, for a purpose other than as a permanent or temporary residential dwelling) Purchaser intends for a person to be present in the home for regularly scheduled work shifts of not less than eight hours each day. Non-Residential Use, Other than Business Use (means use of a manufactured home for a purpose other than as a permanent or temporary residential dwelling)



- 7. Lien Information (*see figure 3.11*)
  - a. If no lien is being recorded for a transaction, select NO from the dropdown window. All fields will remain grey shaded.
  - b. If a lien is to be recorded, select YES and most fields will open for entry.
     i. Enter lien date
    - ii. User may manually enter the lien holder information or you may select from the drop-down window which includes the lien holders most frequently used (*see figure 3-11a*)
      - 1. If selecting from the "frequent list", choose the appropriate Lender Code and the lender information will automatically populate (*see figure 3-11a*)
      - 2. If you are pre-selecting a lien holder from the list, please seek approval from the lien holder prior to submitting your application. Most lien holders shown on the frequent list do provide instructions to the Retailer that all applications are to be submitted directly from their office, e.g., Vanderbilt Mortgage and Finance, Inc, 21<sup>st</sup> Mortgage Corporation
      - 3. If a second lien is to be recorded, then repeat the process as indicated in item 7 (b)

Phone Number

	BLOCK 8: LIEN INFORMATION	
Will there be any liens on this home (other than a tax lien)?	YESV	
Date of First Lien	02/09/2024 Enter date as mm/dd/yyyy 1	
Select how you want to enter lien holder name and address	Select lienholder from frequently used list *	If you know the lender code enter it here and press Tab
Name of First Lienholder	VANDERBILT MORTGAGE AND FINANCE, INC	
Mailing Address Line 1	PO BOX 4007	
Line 2		
Line 3	9 [	
Cily	MARYVILLE	
State	TN V	
Zip Code	37802	
Phone Number		
Date of Second Lien	Enter date as mm/dd/yyyy	
Select how you want to enter lien holder name and address		
Name of Second Lienholder		
Mailing Address Line 1		
Line 2	/	
Line 3		
City		
State	·	
Zin Code		

Figure 3.11

Enter phone number as 999-999-9999

Select how you want to enter lien holder name and address	Select lie	nholder from frequently used list 🔽	If you know the lender code enter it he and press Tab Or click <u>here</u> for a list of frequency us lenders	ere sed
Name of First Lienholder		Frequently Used I	Lenders	
Mailing Address Line 1	Click th Close b	e Lender Code of the lender you wis utton to close this window without n	h to use or click the naking a selection	^
Line 2	Lender Code	Organization	Address	
Line 3	1	VANDERBILT MORTGAGE AND FINANCE, INC	PO BOX 9800 MARYVILLE, TN 37802	
State	2	VANDERBILT MORTGAGE AND FINANCE, INC	500 ALCOA TRL MARYVILLE, TN 37804	
Zip Code	<u>3</u>	VANDERBILT MORTGAGE AND FINANCE, INC	PO BOX 4398 MARYVILLE, TN 37802	
Phone Number	4	VANDERBILT MORTGAGE AND FINANCE, INC	PO BOX 4007 MARYVILLE, TN 37802	
	<u>5</u>	VANDERBILT MORTGAGE AND FINANCE, INC	5000 CLAYTON RD MARYVILLE, TN 37804	
Date of Second Lien	<u>6</u>	21ST MORTGAGE CORPORATION	P.O. BOX 477 KNOXVILLE, TN 37901	
lien holder name and address	Z	21ST MORTGAGE CORPORATION	620 MARKET ST KNOXVILLE, TN 37902	
	8	YES FINANCIAL SERVICES, LLC C/C CLAYTON BANK AND TRUST	0 520 W SUMMIT HILL DR STE 801 KNOXVILLE, TN 37902	~

- 8. Special Mailing
  - a. As stated in the section box, "If a Statement of Ownership is to be mailed to anyone other than the owner or lien holder (such as a closing agent)", please enter the information in this section box. (*see figure 3-12*)

	BLOCK 9: SPECIAL MAILING ADDRESS If a copy of a Statement of Ownership is to be malled to anyone other than the owner or tennoider of record (such as a closing agent), please provide that mailing address here.
Nama	MARTHA DOE
Company	ABC TITLE COMPANY
Mailing Address Line 1	123 GLAD STREET
Line 2	
Line 3	
City	LOCKHART
State	TX ¥
Zip Code	78644
Phone Number	512-555-1212 Enter phone number as 999-9999
Email Address	MDDE@ABCTITLE COM
	Use International Address

Figure 3.12

# 3.4 Saving Entry of Application(s) and/or Add to Cart for Payment

After you have completed the entry of an application you have two options to SAVE(only), which will check for errors and not place in cart or ADD TO CART which will also check for errors. Click on <u>Add to Cart</u>, if you are ready for the payment process (*see figure 3.13*)

Data Saveo HOME INFORMATION         Manufacturer       License Number [MHDMAN00000487]       Tip       CMH MANUFACTURING INC. DBA TRUMH II         Select the organization name to use [CMH MANUFACTURING INC. TRUMH II       CMH MANUFACTURING INC. TRUMH II       CMH MANUFACTURING INC. DBA TRUMH II         Select the organization address to use       Physical Address       Mailing Address         1313 INDUSTRIAL PARK RD. BELTON, TX 76513       P.O. BOX 9780 MARVVILLE, TN 37802         I Use this address       Use this address         I flicense holder's current address does not match either of these addresses please contact the Licensing section of MHD to correct the address.         Home Model Name       98TRU28603RH18         Manufacture Date       02/01/2018       Enter date as mm/dd/yyyy		Application Ent	ry Add to Cart (Save and Check for errors)
Manufacturer       License Number         MHDMAN00000487       Tip       CMH MANUFACTURING INC. DBA TRUMH II         Select the organization name to use       CMH MANUFACTURING INC.         CMH MANUFACTURING INC.       TRUMH II         CMH MANUFACTURING INC. DBA TRUMH II         Select the organization address to use         Physical Address         1313 INDUSTRIAL PARK RD.         BELTON, TX 76513         I Use this address         I license holder's current address does not match either of these addresses please contact the Licensing section of MHD to correct the address.         Home Model Name       98TRU28603RH18         Manufacture Date       02/01/2018       Enter date as mm/dd/yyyy		HOME INFORMATI	ON
Select the organization address to use         Physical Address         1313 INDUSTRIAL PARK RD.         BELTON, TX 76513         Image: Comparison of the second state of	Manufacturer	License Number MHDMAN00000487 <u>Tip</u> CMH MANUFACTUF Select the organization name to use CMH MANUFACTURING INC. TRUMH II CMH MANUFACTURING INC. DBA TRUMH II	RING INC. DBA TRUMH II
Use this address     Use this address     Use this address     If license holder's current address does not match either of these addresses please contact the     Licensing     section of MHD to correct the address.     Home Model     J98TRU28603RH18     Manufacture Date     D2/01/2018     Enter date as mm/dd/yyyy		Select the organization address to use Physical Address 1313 INDUSTRIAL PARK RD. BELTON, TX 76513	Mailing Address P.O. BOX 9780 MARYVILLE, TN 37802
Home Model 98TRU28603RH18 Name 02/01/2018 Enter date as mm/dd/yyyy		Use this address      license holder's current address does not match e     .icensing section of MHD to correct the address.	O Use this address
Manufacture Date 02/01/2018 Enter date as mm/dd/yyyy	Home Model Name	98TRU28603RH18	
	Manufacture Date	02/01/2018 Enter date as mm/dd/yyyy	
Total Square Feet 1560 Square feet is automatically calculated from length and width of home section(s)	Total Square Feet	1560 Square feet is automatically calculat	ted from length and width of home section(s)

Figure 3.13

At this time, if any entry error(s) and/or omissions are identified, the system will advise the User of what sections require correction or re-entry. See examples referenced in *Figures 3-14a,b, c.* 

• Serial Number Entry Error





• Right of Survivorship option selected but only one consumer is listed

Buyer Name 1 JOHN DOE	
Buyer Name 2	
Joint ownership is indicated under Right of Survivorship, but only	one buyer name has been entered.

Figure 3.14b

• Lien Informaion marked as YES, lienholder information not completed

	LIEN INFORMATION
Will there be any liens on this home (other than a tax lien)?	YES
Date of First Lien	Date of first lien is required
Select how you want to enter lien holder name and address	Please select lender entry method

Figure 3.14c

Once all corrections have been completed, click on Add to Cart again and the following message will appear (*see figure 3.15*). User is now ready for payment submission.



# 3.5 Saving Entry of Application(s) without Placing in Cart

### Saving Entry of Application(s)

If you have saved an entry of application(s) without the full completion and / or saved but without placing in the Cart for payment; you may resume with completion by selecting **HOME** (*see figure 3.16*).

- Please note CART STATUS Column. One application is considered "Not In Cart" and one application has been completed and placed in cart for final payment.
- Should you wish to resume, delete or remove an application from cart, you may do so under this window.
  - 1. If you choose to EDIT the pending application, hit EDIT and it will place you in the application entry screen. Once SAVED, it automatically place the application in the CART.
  - 2. As a reminder, for applications that were previously entered during an active license but now expired, you will only have the option to Edit, Delete, Remove from Cart or continue with the full payment process.(*see figure 3.17*)
- You may also proceed with the payment process for those applications placed in the cart.
- If you have other new applications ready for entry, you may continue by clicking on **Start New Application.**

					<u>S</u>	tart New Application	
	Applications Currently in Progress						
Actions	CART STATUS	LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE	
Edit Delete	Not in Cart	NTA1762960	BEL007083TX	CARLOS CISCO	6206 WADE RD BAYTOWN, TX 77522 HARRIS COUNTY	08/09/2018	
Edit Delete	In Cart <u>Remove</u> <u>from Cart</u>	NTA1803565 NTA1803566	BL2002586TXA BL2002586TXB	JOHN DOE MARY DOE	8846 CR 412 NAVASOTA, TX 77868 GRIMES COUNTY	08/03/2018	

Home

Figure 3.16

User ID: MHDRET00036212 Home | Cart(2) | History | Logout

Current license status EXPIRED

New applications will not be accepted until your license has been activated. Please contact our Licensing department at 877-313-3023 or via email at <u>licensing@tdhca.state.tx.us.</u> (ou may procceed with those applications previously placed in the cart, but not fully completed with payment.

Applications Currently in Progress						
CART Actions STATUS LABEL SERIAL BUYER HOME LOCATION DATE						
<u>Edit</u> Delete	In Cart <u>Remove</u> from Cart	NTA1847637 NTA1847638	BEL010391TXA BEL010391TXB	WILLIAM CHARLES GARRETT VICKI MARTIN GARRETT	1552 NEWTON RD FERRIS, TX 75125 EASTLAND COUNTY	10/28/2018
Edit Delete	In Cart <u>Remove</u> from Cart	NTA1832061 NTA1832062	ATH001154TZA ATH001154TXB	DENNIS FIGOL	41526 WOODWAY MAGNOLIA, TX 77354 MITCHELL COUNTY	10/18/2019

Figure 3.17

Once you have completed the entry of all desired applications, you are now ready for payment submission.

3.4 Check Out and Payment Options

## **Checkout**

• All applications Saved and place in Cart will now appear under the heading of "CART". It will also referenced the number of applications ready for payment (*see figure 3.18*)

					•
		Us	ser ID: MHDRET00036479	Home   Account Management	Cart(2)   History   Log
			Cart Checkout		
		Applica	ations Currently in Your (	Cart	
Actions	LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE
Remove from Cart	NTA1762960	BEL007083TX	CARLOS CISCO	6206 WADE RD BAYTOWN, TX 77522	08/09/2018
Remove from Cart	NTA1803565 NTA1803566	BL2002586TXA BL2002586TXB	JOHN DOE MARY DOE	8846 CR 412 NAVASOTA, TX 77868	08/03/2018



• At this time, you either **Remove from Cart** or continue with the payment process by selecting CHECKOUT.

# 3.6 Payment Options

When the User is ready to proceed with the payment process, click on "Checkout" as shown in Figure 3-18.

User is now prompted to select method of payment (drop-down selection). As displayed, method of payment can be either Credit Card or Electronic Check (ACH). *See figure 3.19.* 



Figure 3-19

### CREDIT CARD PAYMENT OPTION:

- 1. Select Credit Card from drop-down window and click on **Continue.** The following page displays all pending application entries, fee per transaction and the Texas.gov Price\* (*see Figure 3-20*)
- 2. User may either "Cancel Checkout" or "Continue with Checkout"
- 3. Please note that the final cost of transactions will include a fee assessed by Texas.gov, as noted below the Cart referenced block.

Cancel Checkout Continue with Checkout					
		Applications Curre	ently in Your Cart		
LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE	\$ FEE
NTA1762960	BEL007083TX	CARLOS CISCO	6206 WADE RD BAYTOWN, TX 77522	08/09/2018	55.00
NTA1803565 NTA1803566	BL2002586TXA BL2002586TXB	JOHN DOE MARY DOE	8846 CR 412 NAVASOTA, TX 77868	08/03/2018	55.00
Turne ou Direct 0 440 70					
Payment Type: Credit Card					

\* This online service is provided by Texas.gov, the official website of Texas. The price of this service includes funds that support the ongoing operations and enhancements of Texas.gov, which is provided by a third party in partnership with the State.



4. Click on **Continue with Checkout, Online Payment** is now displayed. During this process, User is leaving TDHCA's website and going directly to Texas.gov site. We do not maintain the payment process during this stage. Verify that the Payment Type is set on Credit Card and proceed with entering the information as requested. After completion, click on **Next** (*see figure 3-21*)

Texas Department of Housing and Community Attains Manufactured Housing Division	Online Payment	
1 Payment Type 2 Customer Info	Payment Info Sub	Transaction Summary
Payment		TDHCA Online Service Fee \$112.73
		TOTAL \$112.73
Payment Type		×
Cr	edit Card	Need Help?
Customer Information		Piezse complete the Custon or information Section
Country	Compilata all raqu	ulad fields [*]
United States		
FirstName *	LastNan e *	
Address *		
Address 2		
City *	State *	
	Select State	9
ZIP Postal Code *		
Phone	En al * 🍘	
		Next
Payment Info		
Gancel		

Figure 3-21

### 5. Provide Credit Card Information; then click on Next

Texas Department of Housing and Community Attains Manufactured Housing Division	Online Payment	
1 Payment Type 2 Customer	r Info 3 Payment Info 3 Submit Payment	Transaction Summary
Payment		TDHCA Online Service Fee \$112.78
Payment Type	×	TOTAL \$112.73
	Credit Card	Need Help?
Customer Information	×	You have selected to pay by credit card. Con plete Custon er Biling Inform ation and enter Credit Card Inform ation.
Address John Sn ith 512 Happy Street Lockhart, TX 78544 Country United States	Edit 5125551212 Email Address james.ofva@tdhca.state.txus	
Payment Info		
Credit Card Number *	Complete all required fields [*] Credit Card Type	
Name on Credit Card *	Next	
Cancel		



6. Verify entry of Credit Card information; then enter provided VERIFICATION characters, then click on **Submit Payment**. (see Figure 3-23)

Texas Department of Housing and Community Affairs Manufactured Housing Division	Online Payment	
1 Payment Type 2 Customer info	3 Payment Info 4 Submit Payment	Transaction Summary
Payment		TDHCA Online Service Fee \$112.73
Payment Type	÷.	TOTAL \$112.73
Cred	it Card	Need Help?
Customer Information	×	Review payment information. You may edit Billing and Payment Method here if needed. When complete, select Make
Address John Smith 512 Happy Street	Edit 5125551212	Payment. You will receive a printable receipt at the end of your successful payment transaction.
Lockhart, TX 78644 Country United States	Email Address james.oliva.©tdhca.state.tx.us	
Payment Info	×	
Credit Cord Mastercard ****6781 Exp. 09/2020	Edit Name on Credit Card ABC Mobile Homes	
Verification		
Enter the characters from the above image:	9 9	
Cancel	SubmitPayment	

Figure 3-23

7. At this point, payment is being processed.



8. Payment Receipt Confirmation window appears (*see Figure 3-24*). You now have the option to print the COVERSHEET, BATCH SHEET and/or APPLICATION(s) (*see figure 3-24*). Please note that the Payment Receipt Confirmation will also be sent, via email, but will not display the applications processed. (*see Figure 3-25*) Note-User is returned to TDHCA website.

See item 10 for Submission of Applications and definition of Coversheet and Batch Sheet

· · · · · · · · · · · · · · · · · · ·	ipt continuation	d. Mars and a singlet this are	nint many frances and		
Your payment was	successfully processe	<ol> <li>You may print this red</li> </ol>	eipt page for your records		
Description					Amount
Texas.gov Price*					\$112.73
Customer Inform	ation		Payment Information		
Customer Name Local Reference Receipt Date Receipt Time	James Oliv ID 332MHS00 09/25/2018 11:03:02 A	/a )019375 } M CDT	Payment Type Credit Card Type Credit Card Number Order ID Billing Name	Credit Card MASTERCARD ******6781 38647870 John Smith	
Billing Informatio	on				
Billing Adress Billing City, State ZIP / Postal Code Country	123 HAPP LOCKHAR 78644 US	Y STREET T, TX	Phone Number	5125551212	
		Application	s Included with this Payment		
LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE	
NTA1762960	BEL007083TX	CARLOS CISCO	6206 WADE RD BAYTOWN, TX 77522 HARRIS COUNTY	08/09/2018	Print Application
NTA1803565 NTA1803566	BL2002586TXA BL2002586TXB	JOHN DOE MARY DOE	8846 CR 412 NAVASOTA, TX 77868 GRIMES COUNTY	08/03/2018	Print Application

#### User ID: MHDRET00036479 Home | Account Management | Cart(0) | History | Logout

9. Confirmation of Online transaction will be emailed to the address provided (*see Figure 25*)

#### **Payment Receipt Confirmation**

/our payment was successfully processed. You may print this receipt page for your records by selecting Print.

Transaction Summary		
	Description	Amount
TDHCA Online Service Fe	ee	\$112.73
Total Amount Paid		\$112.73
Customer Information		
Customer Name	James Oliva	
Local Reference ID	332MHS00019375	
Receipt Date	9/25/2018	
Receipt Time	11:03:07 AM CDT	
Payment Information		
Payment Type	Credit Card	
Credit Card Type	MAST	
Credit Card Number	******6781	
Order ID	38647870	
Billing Name	John Smith	
Billing Information		
Billing Address	123 Happy Street	
Billing City, State	Lockhart, TX	
ZIP/Postal Code	78644	
Country	US	
Phone Number	5125551212	
This receipt has been ema	ailed to the address below.	
Email Address	inliva@tdbca.state.tx.us	

Figure 3-25

### ELECTRONIC CHECK (ACH) PAYMENT OPTION:

 Select Electronic Check (ACH) from drop-down window and click on Continue. The following page displays all pending applications processed, fee per transaction. *Please note that Service Fee(s) are not assessed by Texas Online for ACH transactions*. Should you wish to continue with payment, click on Continue with Checkout (see Figure 3-26)

	Checkout				
	Cancel Checkout Continue with Checkout				
	Applications Currently in Your Cart				
LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE	\$ FEE
NTA1819429 NTA1819493	BL2002826TXA BL2002826TXB	JAMES LANE MARTHA LANE	15050 HIGH WIND AVE EL PASO, TX 79928	08/14/2018	55.00
	Texas.gov Price * \$55.00				
			Payment	Type: Electronic Ch	eck (ACH)

\* This online service is provided by Texas.gov, the official website of Texas. The price of this service includes funds that support the ongoing operations and enhancements of Texas.gov, which is provided by a third party in partnership with the State.

 Verify that Payment Type is set on Electronic Check, click on Next (See Figure 3-27) User is leaving TDHCA's website and going directly to Texas.gov site. We do not maintain the payment process during this stage.

1 2 3 4 Payment	Transaction Summary
Payment Type	TDHGA Online Service Fee \$55.00
Payment Type *	TOTAL \$55.00
Electronic Check *  Select if this payment IS being funded specifically by a FOREIGN source (bank or company), an International ACH Transaction ("IAT").  Next	Need Help? Select Payment Method and Continue to proceed with payment. You will receive a printable receipt at the end of your successful payment transaction.
Payment Info	
Cancel	
Figure 3-27	B

3. Enter Payor Information as instructed with Credit Card transaction (*see Figure 3-28*)

Texas Department of Housing and Community Attains Manufactured Housing Division	Online Payment	
Customer Information		Transaction Summary
Country	Complete all required fields [*]	TDHCA Online Service Fee \$110.00
United States	Y	TOTAL \$110.00
First Nan e "	Last Name *	Nee diteis 0
Address *		Need Help? Please complete the Customer Information Section
Address 2		
City *	State *	
ZIP/Postal Code *	Select State	
Phone	En eil * 🥑	
	Next	
Payment Info		
Gancel		

Figure 3-28

4. Enter Bank Information as requested, then click on Next (see Figure 3-29)

ayment Info		
	Complete all required fields [*	
Name on Account *		TDHCA Online Service Fee \$55.25
		TOTAL \$55.25
Routing Number *		
Account Number *		Need Help?
		You have selected to pay by Electronic Check. Complete Customer Billing Information and enter Electronic Check Information.
Pay		
012345578		
Rouing Number Account Number		
Checking OSavings		
Driver's Licence or State ID *		
	N	
Issuing State *	2	
Select One		
	Next >	
Cancel		

Figure 3-29

5. Verify Bank Information and read cited Terms and Conditions, then select **YES**, **I authorize this transaction**. Enter the provided Verification characters displayed on screen, the click on **Submit Payment**. *Note: The entire statement must be read and scrolled down to proceed. One cannot merely check YES and move forward. (see Figure 3-30).* 

Customer Information		× .	
		Edit	Transaction Summary
Address	Phone 5125551212		TDHCA Online Service Fee \$55.25
123 Happy Street Lockhart, TX 78644	5125051212		TOTAL \$55.25
Country	Email Address		
United States	james.oliva@tdhca.state.tx.us		
Payment Info		1	Need Help?
Electronic Check	Name on Account John Doe	Edit	Review payment information. You may edit Billing and Payment Method here if needed. When complete, select Make Payment. You will receive a printable receipt at the end of your successful payment transaction.
By checking "Yes" and op the bank account specifie statements: 1. I am the legal owner, hav authority in relation to the for account of the for a second	ting to pay by electronic debit against d above, I agree and stipulate to all we power of attorney, or have legal e bank account specified above to be used v saction.	-	
Verification			
Enter the characters from the ab	ove €		
Gancel	Submit Pay	ment	
	Figure 3-2	30	

6. At this point, payment is being processed



10. As in the Credit Card transaction instructions (*see item 7*), Payment Receipt Confirmation window appears (*see Figure 3-31*). You now have the option to print the COVERSHEET, BATCH SHEET and/or APPLICATION(s). Please note that the Payment Receipt Confirmation will automatically be sent, via email, but will not display the applications processed. (*see Figure 3-32, Note- User is returned to TDHCA website*).

#### Payment Receipt Confirmation

Your payment was successfully processed. You may print this receipt page for your records

Description				Amount
Texas.gov Price*				\$55.00
Customer Information		Payment Information		
Customer Name	James Oliva	Payment Type	Electronic Check	
Local Reference ID	332MHS00019376	Credit Card Type		
Receipt Date	09/25/2018	Credit Card Number	*****	
Receipt Time	12:04:55 PM CDT	Order ID	38648544	
		Billing Name	ABC Retailer	
<b>Dilling Information</b>				
Billing Information				
Billing Adress	123 HAPPY STREET	Phone Number	5125551212	
Billing City, State	LOCKHART, TX			
ZIP / Postal Code	78644			
Country	US			

Applications Included with this Payment					
LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE	
NTA1831304	BEL009823TX	DON JUAN MARY JUAN	6000 HIGHWAY 35 FORT WORTH, TX 76140 TARRANT COUNTY	07/31/2018	Print Application

Print Cover Sheet Print Batch

Figure 3-31

#### **Payment Receipt Confirmation**

Your payment was successfully processed. You may print this receipt page for your records by selecting Print.

#### Transaction Summary

Description	Amount
TDHCA Online Service Fee	\$55.00
Total Amount Paid	\$55.00

#### **Customer Information**

 Customer Name
 James Oliva

 Local Reference ID
 332MHS00019376

 Receipt Date
 9/25/2018

 Receipt Time
 12:04:55 PM CDT

#### **Payment Information**

 Payment Type
 Electronic Check

 Account Number
 \*\*\*\*\*\*3456

 Order ID
 38648544

 Billing Name
 ABC Retailer

#### **Billing Information**

 Billing Address
 123 Happy Street

 Billing City, State
 Lockhart, TX

 ZIP/Postal Code
 78644

 Country
 US

 Phone Number
 5125551212

 This receipt has been emailed to the address below.
 Email Address

# 3.7 Submission of Processed Applications with Coversheet

- 1. After you have completed the process of application entry with payment, you are ready to submit to the agency with the following documentation:
  - a. Coversheet (*see figure 3-33*)
  - b. Statement of Ownership application(s)
  - c. Original Manufacturer Certificate of Origin (MCO)
  - d. Moving Permit
  - e. Any other supporting documentation, if applicable, e.g.,:
    - i. Legal Description
    - ii. Affidavit of Fact for Right of Survivorship
    - iii. Power of Attorney(s)
    - iv. Name Affidavits

9/25/2018	For MHD use: Attach tracking		
Submitted by: COUNTRY GLEN, LLC			Barcode
Please submit this Cover Sheet alon	(App Williour Nedelpr)		
	Batch Local Reference #: 332M	HS00019375	
Application Barcode	Receipt Number	HUD Label(s)	SENT_DATE
T2491	5018445	NTA1762960	9/25/2018 10:58:43AM
T2492	5018445	NTA1803565 NTA1803566	9/25/2018 10:58:43AM

- 2. Definitions / Printing
  - a. Print Cover Sheet to be included and used as the Coversheet when submitting all original applications to the agency
    - This page contains the Application Bar Code, Receipt Number and List of Applications to be submitted to the agency (*see figure 3-34*)
    - This Coversheet is extremely important when submitting Online processed applications to the agency when you <u>are not</u> submitting the printed application(s) from the system which also displays detailed transaction information as referenced in item (b).
  - b. Print Batch printing of all applications at one time. In most cases, the retailer has an application completed and executed by the Purchaser(s) prior to the entry of the application; therefore you may retain the printed applications as your office copy (*see figure 3-35*)
    - Page 1 of application contains Amount Paid, Receipt Number, Local Reference ID and Bar Code

### Printing of Documents

#### User ID: MHDRET00036479 Home | Account Management | Cart(0) | History | Logout

# Payment Receipt Confirmation

_										
our	payment	was	successfully	processed.	You may	print this	receipt	page for	your records	

Description				Amoun
Texas.gov Price*				\$112.73
Customer Information		Payment Information		
Customer Name Local Reference ID Receipt Date Receipt Time	James Oliva 332MHS00019375 09/25/2018 11:03:02 AM CDT	Payment Type Credit Card Type Credit Card Number Order ID Billing Name	Credit Card MASTERCARD *****6781 38647870 John Smith	
Billing Information				
Billing Adress Billing City, State ZIP / Postal Code Country	123 HAPPY STREET LOCKHART, TX 78644 US	Phone Number	5125551212	

LABEL	SERIAL	BUYER	HOME LOCATION	SALE DATE				
NTA1762960	BEL007083TX	CARLOS CISCO	6206 WADE RD BAYTOWN, TX 77522 HARRIS COUNTY	08/09/2018	Print Application			
NTA1803565 NTA1803566	BL2002586TXA BL2002586TXB	JOHN DOE MARY DOE	8846 CR 412 NAVASOTA, TX 77868 GRIMES COUNTY	08/03/2018	Print Application			

Print Cover Sheet Print Batch

5

### Online Application

#### TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS MANUFACTURED HOUSING DIVISION

# P.O. BOX 12489 Austin, TX 78711-2489

(800) 500-7074, (512) 475-2200 FAX (512) 475-1109

Internet Address: www.tdhca.state.tx.us/mh/index.htm

#### ONLINE STATEMENT OF OWNERSHIP APPLICATION

The filing of an application for the issuance of a Statement of Oxmership, later than sixty (60) days after the date of a sale to a consumer for residential use, may result in a fee of up to one laundred dollars (\$100). Any such application that is submitted late may be delayed until the fee is paid in full.

BLOCK 1: Transaction Identification									
Type of Transaction				Regula	ar or Pr	iority Handling	(For Departmental Use Only) Coding:		
Personal Proper New Used	rty Transacti	ion <u>Real Proper</u> New Used	Real Property Transaction           Image: New           Image: Used		Process application in the normal 15 working days. A payment of \$55 per transaction is required (total amount can be combined into one payment).		Lien on file: Y / N Right of Survivorship: Y / N Texas Seal Purchase: Y / N		
Lien Assignment     Other:		_ Updat _ Other	Update SO     Other		Process application within 5 working days from receipt. <u>An additional \$55 service fee</u> must be added to the tota payment to have the application processed within 5 working days from receipt.		PAID         \$55.00           \$55.00 paid on 09/25/2018 11.03 AM         Receipt Number: 5018445           Local Reference ID: 332MH5/00019375         Barcode: T2492		
		•	BLOG	K 2(a): Home I	nforma	tion (required)			
Manufactu	rer Name:	CMH MANUFACTU	JRING INC. DBA	TRUMHII			Mode	l: 98TRU28603RH18	
	Address:	1313 INDUSTRIAL	PARK RD.				Date of Manufactu	e: 02/01/2018	
City, S	State, Zip:	BELTON, TX 7651	3				Total Square Fee	t: 1,560	
License	e Number:	MHDMAN0000048	7				wind Zon	£ 1	
	Lai	bel/Seal Number	Complete	e Serial Number		Weight	Size*	<ul> <li><u>NOTE:</u> Size must be reported as the outside</li> </ul>	
Section 1	1: NTA18	03565	BL2002586TX	A -		21000	13.0 x 60.0	dimensions (length and width) of the home as	
Section 2	2: NTA18	03566	BL2002586TX	в	$\rightarrow$	21000	13.0 x 60.0	Ve foot at the base of the	
Section 3	5:							home, exclusive of the tongue or other towing during	
Jection	T.	E HOME HAVE	LITTO LADEL	OR TEXAS S	EAL 2	New Fil New Fil			
2(b) If there is/are no HUD Label(s) or Texas Seal(s) on your ho issued to each section of your home at an additional cost of \$ Indicate which section(s) need(s) Texas Seal: Section One I						Texas Seal will need to b per section. ection Two [] Section	e purchased and will be Three [] Section Four	[]	
			BL	OCK 3: Home I	Locatio	n (required)			
Physical Locati of Home:	ion 88	3846 CR 412, NAVASOTA, TX 77868					GR	MES	
(or 911 address	s) Pl	Physical Address (cannot be a Rt. or P.O. Box) City State ZIP County						aty	
Was Home Move Was Home Install	ed for this sal led for this s	le? Yes ⊠ No 🗆 ale? Yes ⊠ No 🗆	If yes, includ If yes, provid	e a copy of moving de installer informat	permit. tion belo	w, if known.			
Installer Name, a	address and p	hone: ART'S MOBI	LE HOME SERVIC	E, 101 THORNRIDG	GE, MIDL	AND, TX 79703			
BLOCK 4: Ownership Information (required)									
4(a) Seller(s) or Transferor(s)						4(b) Purchaser(s), Transferor(s), or Owner(s)			
Name COUNTRY GLEN, LLC License # MHDRET00036479 if Retailer						Name JOHN DOE License # if Retailer			
						Name MARY DOE			
Mailing Address FM 971						Mailing Address 123 HAPPY STREET			
City/State/Zip WEIR, TX 78674					City/State/Zip LOCKHART, TX 78644				
Daytime Phone Number (512) 869-7250					Daytim	e Phone Number (512) 555	-1212		
4(c) Is this transaction a sale? Yes ☑ No □									
4(d) D	Date of sale, transfer or ownership change: 08/03/2018								

### 3.7 (a) Mailing / Emailing of Processed Applications

1. You have the option to mail the hard copies to the following address:

## TDHCA-MHD PO BOX 12489 AUSTIN, TEXAS 78711-2489

### OR

2. Email all documentation to the following email address (*Please note that all application(s) must contain signatures from Seller and Purchaser(s)*:

### MHOnlineapps@tdhca.texas.gov

• When emailing all applications, please reference your Retailer License number and Label number(s) on the email subject line: e.g., R12345 / NTA000000/PFS000000

### 3.8 History of Processed Applications

- a. Should you require to view the prior history of applications processed, you may select the HISTORY link and select either Detail or Receipt:
  - DETAIL will list the applications processed that specific date.
  - RECEIPT will provide the following:
    - i. Copy of the initial receipt confirmation
    - ii. Display paid application transactions
    - iii. Ability to reprint the Coversheet and applications

User ID: MHDRET00036479 Home | Account Management | Cart(0) | History | Logout

#### History

Applications Previously Submitted								
Actions	SUBMISSION DATE	LOCAL REF ID	NUMBER OF APPLICATIONS	TEXAS.GOV PRICE				
Detail Receipt	09/25/2018 12:04 PM	332MHS00019376	1	55				
Detail Receipt	09/25/2018 11:03 AM	332MHS00019375	2	112.73				
<u>Detail</u> <u>Receipt</u>	08/29/2018 10:41 AM	332MHS00019374	1	56.49				
<u>Detail</u> <u>Receipt</u>	08/29/2018 10:21 AM	332MHS00019372	2	112.73				

# 4. Frequently Asked Questions

### *How do I get assistance?*

You may contact the following for assistance using the online release of lien feature:

Diane Robinson, Processing Supervisor Phone: 1-512-475-3062 Email: <u>diane.robinson@tdhca.texas.gov</u>

James Oliva, Production Manager

Phone: 1-512-463-5165 Email: james.oliva@tdhca.texas.gov

While attempting to navigate to pages previously viewed, I receive an error message.

Use of the (BACK) button (found on the web browser's standard tool bar) will result in the display of data that is not up-to-date and may cause error screens to appear.